Which Practices have become Preferred Practices During the past 10 Years?

These can be the practices you apply, those of the organisation you work for or a group enforcing their practices upon you, your project or your organisation. In each case please choose one perspective.

Please select *one practice per row*.

☐	Follow the instructions, protocols and processes.	**OR** ☐	Use common sense.
☐	Split complex challenges into parts. Work from the parts.	**OR** ☐	Understand the whole of the complex challenge and its environment.
☐	Use linear processes (step by step; if the situation is X then do Y).	**OR** ☐	Use open processes (like roundabouts on the road replacing traffic lights).
☐	Experts provide the directions and make the decisions (integrated in processes, IT applications, standards and laws).	**OR** ☐	Those with the highest interest (e.g. employees or clients) are guided to make decisions.
☐	Use command and control.	**OR** ☐	Use dialogue. Trust others.
☐	Agreements, processes and instructions tell which decisions to make.	**OR** ☐	Agreements, processes and instructions provide the boundaries within which decisions can be made.
☐	Follow best practices/methods irrespective of whether they have been developed for a world gone by (less complex, stable).	**OR** ☐	Use best practices/methods that have demonstrated their value with complex challenges or have been designed for complex challenges.
☐	Build on what you have.	**OR** ☐	Stop doing what does not work.
☐	Define what you are talking about.	**OR** ☐	Use patterns: everybody can have a somewhat different view.
☐	Decisions are based on hard facts/evidence.	**OR** ☐	Next to using facts/evidence, decision making is also based on feelings, intuition and common sense.
☐	Demonstrate short-term action when problems occur.	**OR** ☐	Resolve problems once and for all by solving their root cause(s).
☐	**Total**	☐	**Total**